

MANY FACES. MANY REASONS. ONE HEART.



National Volunteer Caregiver Network

# Seeking Volunteer Management Solutions, Ideas and Information

June 20, 2012

Web Seminar

Joan Cardellino

California Association of Hospitals and Health Systems



## Volunteer Management

- Recruitment
- Interviewing
- Orientation
- Placement
- Training
- Recordkeeping
- Recognition
- Career Development



## Role of Paid Staff

- Teach, Train, Motivate Volunteers
- Provide Continuity
- Provide Standards



## Volunteer Leadership

- Recruitment
- Interviewing
- Orientation
- Placement
- Training
- Recordkeeping
- Recognition
- Career Development

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# Retention

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## Top 5 Websites

1. Corporation for National and Community Service
2. Energize Inc
3. Sparked.com
4. VolunteerMatch
5. Idealist.org

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# The Corporation for National and Community Service

<http://www.nationalservice.gov/>

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Energize Inc

[www.energizeinc.com](http://www.energizeinc.com)



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# Online Volunteering

[www.sparked.com](http://www.sparked.com)

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VolunteerMatch

[www.volunteermatch.org](http://www.volunteermatch.org)

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IdeaList

<http://www.idealists.org/>



## Top 5 Publications

1. From the Top Down *(Energize Inc)*
2. By the People: A History of Americans As Volunteers *(Energize Inc)*
3. Volunteer Management Audit *(Energize Inc)*
4. 55 Minute Training Series *(Energize Inc)*
5. Volunteer Administration Professional Practice *(Council for Certification in Volunteer Administration)*



## Top 5 Peer Professional Groups

1. Council for Certification in Volunteer Administration
2. Association of Leaders in Volunteer Engagement (ALIVE)
3. Association of Fundraising Professionals
4. Independent Sector
5. Points of Light

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# Council for Certification in Volunteer Administration

[www.cvacert.org](http://www.cvacert.org)

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# Association of Leaders in Volunteer Engagement

[www.volunteeralive.org](http://www.volunteeralive.org)

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# Association of Fundraising Professionals

[www.afpnet.org](http://www.afpnet.org)



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Independent Sector

[www.independentsector.org](http://www.independentsector.org)

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# Points of Light

[www.pointsoflight.org](http://www.pointsoflight.org)



## Top 5 Technology

1. <http://www.nten.org/>
2. <http://home.techsoup.org/>
3. <http://www.idealware.org/>
4. <http://office.microsoft.com/en-us/templates/>
5. <http://groups.yahoo.com/>

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Thank You!

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