

When Eras services are no longer the right fit

Our goal is to provide services that help older adults who have no other service options to live in their home of choice for as long as possible. Sometimes changes occur after an older adult has received our services, and our services are no longer the best fit.

Referring to Other Programs: Because our services are offered by volunteers who are not medically trained or professionally trained, at times a client's need exceeds what our volunteers can do safely. When there are safety concerns for the client or volunteer, we will not be able to match a request with a volunteer. This may happen on a temporary or a permanent basis.

Qualifying for Medicaid medical transportation: If your circumstances change and you qualify for Medicaid medical transportation, we will no longer be able to provide you with medical rides. The same is true if you have any other insurance benefits that will cover your medical rides. If that is the case, you can still receive all other services that we offer.

Qualifying for Long-Term Care Programs: If you at some point enroll in a Long-Term Care Program like Family Care, this long-term care program will provide you the services that Eras would have otherwise assisted with, Eras is no longer able to provide services.

Assisted Living: If you move to an Assisted Living Facility, Eras will no longer be able to serve you, as the Assisted Living Facilities should be able to guide you to appropriate services.

Please do not hesitate to reach out to us if your circumstances change or you have any questions. Our staff will be happy to assist you in finding the best option for care for you.